

# HURRiCHiLL<sup>™</sup> blast chiller/shock freezer manual addendum.

# American Panel HURRiCHiLL Blast Chiller/Shock Freezer Warranty

American Panel Corporation products are warranted to the original user installed within the United States, Canada and Puerto Rico to be free from from defects in material or workmanship under normal and proper use, as outlined in the HURRiCHiLL owner's manual and maintenance service specifications provided by American Panel.

The warranty period begins on the date of installation or 30 days from the date of product shipment from American Panel Corporation, whichever comes first. For this warranty to be in effect, the installation checklist/registration must be accurately completed and emailed to service@americanpanel.com within 72 hours from the installation or start-up date.

#### NOTE: This Warranty does not apply to altered or misused parts.

Self-Contained Units		
WARRANTY COVERS	PARTS	LABOR
Cabinet Assembly	3 Year from date of shipment	3 Year from date of shipment
Refrigeration Components	3 Year from date of shipment	3 Year from date of shipment
Refrigeration Compressor	5 Years from date of shipment	3 Year from date of shipment
Food Temperature Probes & Lights	None	None
Remote Refrigeration Units		
Cabinet Assembly	3 Year from date of shipment	3 Year from date of shipment
Refrigeration Components	3 Year from date of shipment	None
Refrigeration Compressor	5 Years from date of shipment	None
Food Temperature Probes & Lights	None	None

#### Note: Refrigeration compressor warranty is valid for one time replacement.

This warranty is not assignable and applies only valid to the original purchaser/user to whom delivered. Any such assignment or transfer shall void the warranties herein made and shall void all warranties, express or implied, including any warranty of merchantability or fitness for a particular purpose. There aren't any other warranties expressed, implied or statutory, except the warranties as described above.

American Panel Corporation agrees to repair or replace at its option, FOB Factory, any part which proves to be defective due to defects in material or workmanship during the warranty period, providing the equipment has been properly installed, maintained and operated in accordance with the HurriChill<sup>™</sup> User's Manual. Refer to the above chart for details and exceptions for various equipment items. Labor covered by this warranty must be authorized by American Panel Corporation and performed by a factory authorized service agency or factory preferred service company. Contact American Panel Corporation for a list of agents in your area.

This warranty does not apply to remote or pre-assembled remote refrigeration systems requiring electrical inter-wiring or refrigerant piping provided by others. American Panel Corporation reserves the right to withdraw this warranty if it is determined that equipment is not being operated or maintained properly per the HURRiCHiLL operations manual.



# WHAT IS NOT COVERED BY THIS WARRANTY

## This warranty does not apply to:

- · Any aesthetic components
- Door Gaskets
- · Bulbs, Condenser Filters, Food Probes, Damaged or Misused Probes
- · Unit(s) moved from original installation site or location or during any shipping.
- · Software update/parameter modification

# American Panel will not assume:

- Responsibility for economic loss; profit loss or special indirect or consequential damages, including but not limited to, losses or damages arising from food or product spoilage claims, delayed installations or shipping, parts shortages, labor shortages or strikes.
- Liability for parts or labor coverage for component failure or other damages resulting from improper usage or installation or failure to clean and/or maintain product per the HURRiCHiLL operations manual.
- Responsibility for the repair or replacement of any parts that American Panel determines have been subjected after the date of
  manufacture to alteration, neglect, abuse, misuse, accident, damage during transit or installation.
- Responsibility for the repair or replacement of failed or damaged components resulting from improper voltage feeds, electrical
  power failure, electrical storm or grid power surges, the use of extension cords, low voltage, or voltage drops or spikes to the unit.
- Responsibility for any damages caused during or at any storage facility including but not limited to, dealer and on/off site storage.

# TRANSPORTATION DAMAGE AND CLAIMS

All American Panel equipment is sold FOB shipping point, and when accepted by the carrier, such shipments become the property of the consignee. Should damage occur in shipment, it is a matter between the carrier and consignee. In such cases, the carrier is assumed to be responsible for the safe delivery of merchandise, unless negligence can be established on the part of the shipper.

- Make an immediate inspection while equipment is still in the truck or immediately after it is moved to the receiving area.
- Do not sign a delivery receipt or freight bill until you have made a proper count and inspection of all merchandise received.
- · Note all damage to packages directly on the carrier's delivery receipt.
- · Make certain the driver signs this receipt. If he refuses to sign, make a notation of this refusal on the receipt.
- If the driver refuses to allow inspection, write the following on the delivery receipt, "Driver refuses to allow inspection of containers for visible damage".
- · Save any packages and packing material for further inspection by the carrier.
- · Promptly file a written claim with the carrier and attach copies of all supporting paperwork.

American Panel requires that the consignee unpack and fully inspect their unit(s) for any concealed freight damage. Any claims for concealed freight damaged must be reported to American Panel within 72 hours of receipt of shipment via email to traffic@americanpanel.com.

During the warranty period, all requests for service MUST be made before any work is begun. Such requests must be directed to American Panel Corporation Service Department, which will issue written authorization when applicable. Without this authorization, the Warranty may be voided. The service department can be contacted by mail at **American Panel Corp.**, **5800 S.E. 78th Street, Ocala, Florida 34472-3412**; by telephone at **1-800-327-3015**; by fax at **(352) 245-0726**; or via email at **service@americanpanel.com**. Service department hours - **Monday - Friday 8am-5pm EST.** 

American Panel will continue its policy of assisting our customers in collecting claims which have been properly filed and actively pursued. American Panel will not assume the responsibility of any claims nor accept deductions in payment for such claims.

# \*\* Proper installation is the responsibility of the dealer, the owner-user, or the installing contractor. It is not covered by this warranty.